

FLOSS & POPCORN SUPPLY COMPANY BOOKING FORM

Terms and Conditions of Hire



40 A Farrall Rd
Midvale WA 6056
PH/Fax 92502337
flossnpopcorn@optusnet.com.au
www.flossnpop.com.au
Tech Support ONLY: 0498 781 095
(After Hours)

BILLING DETAILS (invoice will be made with these details):

Company Name _____
Postal Address _____
Suburb _____ Postcode _____ State _____
Street Address _____
Suburb _____ Postcode _____ State _____
Contact Person _____
Contact Phone Number _____
Mobile Number _____
Email Address _____

MACHINERY REQUIREMENTS:

How many servings do you require? _____

DAY, DATE & TIME MACHINES REQUIRED: _____

Do you require delivery? YES NO

Delivery address: Street Number _____ Street name _____

Suburb _____

Contact person on delivery day _____

Mobile _____

Is this a business or a private address? If business, what is the name of the business?

Is there any further essential information regarding delivery? _____

Do you require operators? YES NO

If yes, how many? 1 2 3

Operators required from _____ am/pm to _____ am/pm

Contact person for day of booking _____

(must be contactable) Mobile _____

Extra Information: _____

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- The booking form must be filled out and returned to us for each booking
- Please answer all questions on the form.
- A price will be given based on the information provided
- Bookings are subject to machine and operator availability
- 2 working days' notice must be given for a cancellation.
- Full payment is required for any booking that is cancelled with less than 2 working days' notice.
- Bookings are confirmed by email. Please advise if you do not have access to email. **Your booking is not confirmed until you receive the confirmation email.** Invoices are emailed to the person making the booking unless requested otherwise.
- **Payment is required in full prior to delivery unless discussed otherwise.**
- **For all weekend bookings, we deliver on the Friday and pick up the following Monday**
- All pre-packaged orders require 2 weeks' notice
- The supplies provided with the hire are complimentary and no refunds will be given on unused portions, even if extra has been ordered
- It is a condition of hire that any damage sustained to the machines or equipment will be paid for by the person who made the booking
- The machines remain under your care from the time they are delivered to you until the time we pick them up again. (Or from the time you pick them up from our shop until you return them to our shop) You are responsible for any damage or loss sustained whilst in your care, even when put in storage awaiting pick up.
- **All containers and accessories remain the property of Floss and Popcorn Supply Company and must be returned with the machines. Fees may apply if not returned.**
- No signs are permitted to be stuck to the machines with sticky tape. A \$20 cleaning fee will apply if this is done
- If you experience problems with the machines during business hours please call 92502337. **If you experience difficulties after hours please call 0498781095.** You will need to leave a message and someone will call you back. If no message is left, you will not be called back.
- If you do not ring and leave a message on the after-hours number, we will not be making any refunds after the event due to the fact that we would not have had the opportunity to fix the problem.
- The after-hours number is not a general enquiries line. It is for difficulties with the machine hire or operator bookings only. Messages for all other enquiries on this number will not be returned.
- **We are based in WA and only service Western Australia. Sorry for the inconvenience.**

NAME _____

SIGNED _____

DATE _____